Question or Item	Answer
Did you verify that you are using the most recent version of this form?	☒ Yes ☐ No
Date	17112022
Individual creating the CSB	Stacie Brough
Customer	All affected products
Product(s) affected:	**Connex** Spot Vital Signs Monitor (CSM), **Connex** Vital Signs Monitor (CVSM), **Connex** Integrated Wall System (CIWS), Welch Allyn Service Tool (WAST), **Connex** CS, Network Connectivity Engine (NCE), Service Monitor, **Spot Vital Signs** 4400 Device / Spot 4400 Extended Care, Software Developer Kit (SDK)
Hardware Version(s) affected:	All
Software Version(s):	All **prior** to the following versions: CSM 1.52 CVSM and CIWS 2.43.02 WAST 1.10 Spot 4400 and Spot 4400 Extended Care 1.11.00 **Connex** CS 1.8.4 Service Pack 01 NCE 5.3 Service Monitor 1.7.0 SDK 3.2
Serial Number(s):	All
Lot or Date Code Affected:	N/A

Subject:	Welch Allyn Product Security Vulnerability
Issue details	Hillrom is providing a fix for a security vulnerability that has been found involving several products. This vulnerability affects products in the CSM, CVSM, CIWS, WAST, **Connex** CS, NCE, Service Monitor, Spot 4400, and SDK families.

Solution/Action:

To reduce the security risk, Hillrom recommends the following actions.

1. For Windows based products (WAST, Connex CS, NCE, Service Monitor, SDK), customers are recommended to enable Windows Data Execution Prevention (DEP)
   a. See below for additional details and how to configure DEP

Please go to our Hillrom Responsible Disclosure page on our website to obtain our ICS-CERT on this vulnerability.

In addition, for the devices listed below, Hillrom has made the following software upgrades available.

2. **CVSM, CIWS, CSM, WAST (Service Tool), Spot 4400,** – Customers are recommended to self-upgrade devices to the following software versions as part of routine software updates:
   a. CVSM SW Version 2.43.02 or above
   b. CIWS SW Version 2.43.02 or above
   c. CSM SW Version 1.52.00 or above
   d. WAST SW Version 1.10 or above
   e. Spot 4400 and Spot 4400 Extended Care Version 1.11.00 or above

3. **Connex CS, NCE, Service Monitor, SDK** – Customers are recommended to contact Hillrom to upgrade devices to the following software versions as part of routine software updates:
   a. **Connex** CS SW Version 1.8.4 (Service Pack 01) or versions above

b. NCE SW Version 5.3 or above
c. Service Monitor SW Version 1.7.0 or above
d. SDK SW Version 3.2 or above

END OF BULLETIN

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2021-05-24	DCS
B	2, 3	Updated list of product release dates	2021-12-10	DCS
C	Header, 3	Updated list of product versions and release dates	2022-08-19	SLB
D	Header, 3	Updated document revision level and product release availability	2022-11-17	SLB